

GENERAL EXCHANGE SERVICE

2. Regulations (Continued)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

SERVICE CONNECTION CHARGES

TABLE OF CONTENTS

	<u>PAGE NO.</u>
3. SERVICE CONNECTION CHARGES	
3.1 General Description	3.2
3.2 General Regulations	3.2
3.3 Service Connection Charges Do Not Apply	3.2
3.4 Service Connection Charge Applications	3.3

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

**By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017**

SERVICE CONNECTION CHARGES

3.1 DESCRIPTION

Service Connection Charges are, one-time charges associated with a service or item of equipment which applies on a per-item basis each time the service or an item of equipment is provided and includes, but not limited to the following:

Service Connection Charge: A Service Connection Charge is a one-time charge, which applies for Company work associated with activities to set up/change accounts, including, but not limited to, service order issuance, programming, billing, etc. for installations, moves, changes, or rearrangements of services and/or equipment.

Subsequent Non-Recurring Charge: A non-recurring charge may apply to the installation, change, or move of services, as specified in tariffs for each service or item of equipment, in addition to rates identified within this section of the tariff.

Labor Charge: Labor Charges are one-time charges related to work performed by the Company or a Company representative associated with customer premises visits. Charges are broken down as follows:

Regulated - Charges for work done on the Company's side of the protector/Standard Network Interface (SNI) and Demarcation Point (NI). This may include, but is not limited to, the move of a Demarcation Point or move the (SNI), at the customer's request.

Maintenance - When a dispatch is necessary on repair to isolate trouble on the Customer's side of the Demarcation Point. Charges apply when a technician is dispatched; and the network is verified OK; and trouble is isolated to the customer's side of the Demarcation Point.

Inside Wire Installation/Jacks - Includes all wire and jacks (excluding customer premise equipment) on the customer's side of the Company's Demarcation Point. Charges apply at the customer's request and expense.

3.2 GENERAL REGULATIONS

3.2.1 The Service Connection Charges specified for the connection, move or change of service, contemplate work being performed by the Company, or on behalf of the Company, during normal working hours Monday through Friday from 8:00 AM to 5:00 PM.

If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or day, or on holidays, or interrupts work once begun, additional charges will apply as appropriate.

3.2.2 Service Connection Charges are in addition to other rates and charges normally applying under the tariffs. They apply in addition to construction charges made because of unusual costs in establishing service.

3.3 SERVICE CONNECTION CHARGES DO NOT APPLY TO:

3.3.1 Moves or changes required for the proper maintenance of service.

3.3.2 Changes of telephone numbers for Company initiated reasons or service reasons e.g., change to Touch-tone service.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

SERVICE CONNECTION CHARGES

3.4 SERVICE CONNECTION CHARGE APPLICATIONS

3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.

3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates. ⁽¹⁾

	<u>Residence</u> <u>Service Connection</u>	<u>Business</u> <u>Service Connection</u>
Access Line (per line)		
New Installation	\$44.45	\$82.75
Move	\$30.00	\$82.75
Additional Line	\$30.00	
Access Line - Lifeline (CTCAP)	\$22.00 ⁽²⁾	
Link Up America Assistance	⁽³⁾	
Access Line - CES I or CES II ⁽⁴⁾		\$82.75
Change to or from Residential features; or Gateway S1 Standard Features/Packages/ Optional Features	\$6.00	\$10.00
Change to/from CES I to/from CES II		\$75.00
Add or Change CES I or II line features/packages ⁽⁵⁾		\$40.00
Add or Change CES I or CES II System Features ⁽⁵⁾		\$60.00

⁽¹⁾ Only one Service Connection Charge applies, per order issued.

⁽²⁾ Service Connection Charges do not apply to change existing service to or from Lifeline service. For connections of new service, Service Connection Charges apply.

⁽³⁾ For installation of the main residence access line, a fifty percent discount applies, not to exceed \$30.00.

⁽⁴⁾ Refer to Section 10, CES

⁽⁵⁾ Refer to Section 10, CES, for features and additional charges.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

SERVICE CONNECTION CHARGES**3.4 SERVICE CONNECTION CHARGE APPLICATIONS (Continued)**

3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.
(Continued) ⁽¹⁾

	<u>Residential</u> <u>Service Connection</u>	<u>Business</u> <u>Service Connection</u>
Line Restoral (per line/per trunk)	\$20.00	\$40.00 ⁽²⁾
PIC -2 Change (per line)	\$5.00	\$5.00
Suspension of Service Restoral Charge (per line/per trunk)	\$20.00	\$30.00 ⁽³⁾
Change Class of Service (Residence to Business or Business to Residence)	\$22.00	\$24.75
Directory Services	\$7.25	\$18.00
Number Change (per access line)	\$22.00	\$27.75
Supersedure	\$20.00	\$50.00
Rearrangement of trunk circuits		\$ 17.50
Establish, Change from one type of hunting to another, or rearrange hunting sequence, per access line	\$11.25	\$6.75

⁽¹⁾ Only one Service Connection Charge applies, per order issued.

⁽²⁾ Applies for Line/Trunk Restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 day following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

⁽³⁾ Applies for line/trunk Restoral after Customer-initiated suspension.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

SERVICE CONNECTION CHARGES**3.4 SERVICE CONNECTION CHARGE APPLICATIONS (Continued)**

3.4.3 The Labor Charges outlined below apply whenever a customer premises visit is required, at the customer's request for regulated service, as specified under 3.1: ⁽¹⁾ ⁽²⁾ ⁽³⁾

	Mon. - Sat. <u>8 a.m. - 5 p.m.</u>	Sunday & Mon. - Sat. excluding <u>8 a.m. - 5 p.m.</u>	<u>Holidays ⁽⁴⁾</u>
First 30 minutes or fraction thereof	\$36.00	\$42.00	\$47.50
Each additional 15 minutes or fraction thereof	\$13.50	\$16.25	\$19.00

3.4.4 A \$55.00 Labor Charge applies when a dispatch is necessary to isolate trouble on the customer's side of the demarcation point as specified under 3.1.

⁽¹⁾ Applies for installing, rearranging, changing, reterminating, moving or removing Standard Network Interface or additional terminations of existing access lines.

⁽²⁾ Work performed on the customer's side of the Demarcation Point, is billed at the customer's request and expense.

⁽³⁾ Applies for installing, rearranging, changing, reterminating, moving or removing network terminating wire or cable.

⁽⁴⁾ Holidays are defined as Christmas Day (Dec. 25), New Years Day (Jan 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in November).

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS

	<u>PAGE NO.</u>
4. LOCAL EXCHANGE SERVICES	4.2
4.1 Description	4.2
4.2 General Regulations	4.2
4.2.1 Service Area	4.2
4.2.2 Local Calling Areas	4.2
4.3 Local Calling Services	4.2
4.3.1 Description	4.2
4.3.2 Rates	4.2
4.4 Emergency Services (Enhanced 911)	4.3
4.5 Telecommunications Relay Service	4.3

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

LOCAL EXCHANGE SERVICES**4. LOCAL EXCHANGE SERVICES****4.1 DESCRIPTION**

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network. The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

4.2 GENERAL REGULATIONS

- 4.2.1 Service Area: Where facilities are available, the Company's service area consists of the area served by the following SWBT Tulsa City-area central offices:

Central, Windsor, Victor, University, Skyline and Mutual.

- 4.2.2 Local Calling Areas: The local calling area for all Customers served by the Company shall include the entirety of the Tulsa City Wide Area Calling Plan as established by applicable orders of the Oklahoma Corporation Commission.

4.3 LOCAL CALLING SERVICE**4.3.1 Description**

Local Calling Service provides a customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area as specified applicable laws and regulations established by the State of Oklahoma, in effect and as amended.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

LOCAL EXCHANGE SERVICES (Continued)

4.4 EMERGENCY SERVICES (Enhanced 911)

4.4.1 Emergency service (Enhanced 911) allows customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

4.5 TELECOMMUNICATIONS RELAY SERVICE (TRS)

4.5.1 Telecommunications relay service enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices, to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

**By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017**

GATEWAY S1 SERVICES

TABLE OF CONTENTS

	<u>PAGE NO.</u>
5. GATEWAY S1 SERVICES	
5.1 Description	5.2
5.2 General Regulations	5.2
5.3 Gateway S1 Basic Business Lines	5.2
5.3.1 Description	5.2
5.3.2 Standard Features	5.2
5.3.3 Optional Features	5.2
5.3.4 Business Line Value Package	5.3
5.3.5 Security Package	5.3
5.4 Gateway S1 Analog PBX Trunk	5.3
5.4.1 Description	5.3
5.4.2 Standard Features	5.3
5.4.3 Security Package	5.3
5.5 Gateway S1 Analog DID Trunk	5.3
5.5.1 Description	5.3
5.5.2 Standard Features	5.4
5.5.3 Optional Features	5.4
5.5.4 DID Telephone Numbers	5.4
5.6 Gateway S1 Digital PBX Trunk	5.4
5.6.1 Description	5.4
5.6.2 Standard Features	5.4
5.6.3 Optional Features	5.4
5.6.4 ISDN PRI Efficiency Package	5.4
5.7 Payment Plans	5.5
5.8 Rates	5.6

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

GATEWAY S1 SERVICES**5. GATEWAY S1 SERVICES****5.1 DESCRIPTION**

5.1.1 Gateway S1 Service provides a Customer with a connection to the Company's switched network which enables the Customer to:

- a) originate and receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services, Interexchange Calling Services, and Special Services as set forth in the Custom Exchange Service and Special Arrangements sections of this tariff;
- c) access certain interstate and international calling services;
- d) access (at no additional charge) the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling; and;
- e) access the service of other providers which utilize the Company's Gateway SA Service, as set forth under the tariff.

5.1.2 Definitions for Gateway S1 Service features are defined under Definitions, Section 1, of this tariff.

5.2 GENERAL REGULATIONS

5.2.1 Gateway S1 Service can not be used to originate calls to caller-paid information services (e.g., NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

5.2.2 Each Gateway S1 Service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

5.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotional offerings are intended to be limited duration programs which are beneficial to customers, and are not intended to replace the Company's obligations to seek approval of permanent rates and charges. The Company shall notify the Director of the Public Utility Division by letter specifying the service(s) offered, terms of the promotion, location and dates of each promotion. Such notice shall be provided 30 days prior to the initial offering of the campaign. Any promotional campaign found not to be in the best interest of the end-user(s) shall be rejected by the Director of the Public Utility Division and returned to the Company with a brief explanation of the reason for the rejection.

5.3 GATEWAY S1 BASIC BUSINESS LINE**5.3.1 Description**

The Gateway S1 Basic Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Gateway S1 Basic Business Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or Key Systems.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

GATEWAY S1 SERVICES

5. GATEWAY S1 SERVICES

5.3 GATEWAY S1 BASIC BUSINESS LINE

5.3.2 Standard Features

Each Gateway S1 Basic Business Line is provided with the following standard features:

Touch-Tone
Hunting

5.3.3 Optional Features

Distinctive Ring
Deny Terminating

5.3.4 Business Line Value Package

Business Line Value Package consisting of the following features is available with the Basic Business Line, Optional Features, and Security Package.

Call Forwarding - Variable
Call Forwarding - Busy
Call Forwarding - Don't Answer
Call Waiting
Cancel Call Waiting
3-Way Calling
Customer Changeable Speed Calling

5.3.5 Security Package

Security Package consisting of the following features is available with the Basic Business Line, Optional Features, and Business Value Line Package.

Calling Line Identification
Remote Activation of Call Forwarding
Call Trace

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

**By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017**

5. GATEWAY S1 SERVICES

5.1 DESCRIPTION

5.2 GATEWAY S1 ANALOG PBX TRUNK

5.4.1 Description

The Gateway S1 Analog PBX Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

5.4.2 Standard Features

Each Analog PBX Trunk will be provided with the following standard features

In, Out, Two-Way
Touch-Tone
Hunting

5.4.3 Security Package

The following features are provided with the, optional, Security Package:

Call Forwarding - Variable
Remote Activation of Call Forwarding
Call Trace

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

GATEWAY S1 SERVICES**5. GATEWAY S1 SERVICES (Continued)****5.5 GATEWAY S1 ANALOG DID TRUNK****5.5.1 Description**

The Gateway S1 Analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

5.5.2 Standard Features

Each Analog DID Trunk will be provided with the following standard features

DID/Two Way

DTMF, MF or Dial Pulse signaling (as specified by the customer)

Trunk Group Hunting

5.5.3 Optional Features

ANI and DNIS with Conventional signaling

5.5.4 DID Telephone Numbers ⁽¹⁾

Individual

Group of 20

Group of 100

5.6 GATEWAY S1 DIGITAL PBX TRUNK**5.6.1 Description**

The Gateway S1 Digital PBX Trunk provides a Customer with connection to the Company's switch via a DS-1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice-grade telephonic communications channels. Customer may employ Digital PBX Trunks in order to connect PBX or trunk-capable key systems to the Company's switch.

5.6.2 Standard Features

5.6.2.1 Each Gateway S1 Digital PBX Trunk is provided with the following standard features:

a) Terminal Interface: DSX-1 panel

5.6.2.2 Each of the channels has the following features:

a) Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)

b) Directionality: DID/DOD or two way, as specified by the Customer. ⁽²⁾

c) Hunting

5.6.3 Optional Features:

ANI and DNIS with conventional signaling

⁽¹⁾ There must be a minimum of 10 trunks equipped for DID for every block of 100 or fewer numbers.

⁽²⁾ For DID configured Digital PBX Trunks, charges apply as specified under 5.8.1, following.

GATEWAY S1 SERVICES

5. GATEWAY S1 SERVICES (Continued)

5.6 GATEWAY S1 DIGITAL PBX TRUNK (Continued)

5.6.4 ISDN PRI Efficiency Package

5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBX Trunk:

a) ISDN Primary Rate Interface signaling

5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBX Trunk: (Continued)

b) Call-by-Call Service Selection

c) Out-of band ANI and DNIS via the D channel

d) One D channel per DS-1 facility or using NFAS, one D channel can control more than one DS1, and using D-channel backup, a secondary D-channel on another DS-1 can be designated to operate in case of failure of the primary DS-1 D channel.

e) DID Telephone Numbers: ⁽¹⁾

Individual

Group of 20

Group of 100

5.7 PAYMENT PLANS

5.7.1 The Gateway S 1 payment plan offers the customer two options for payment.

a) Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

b) Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

⁽¹⁾ For DID configured Digital PBX Trunks, charges apply as specified under 5.8.1, following.

GATEWAY S1 SERVICES

5. GATEWAY S1 SERVICES (Continued)

5.8 RATES

5.8.1 Non-recurring and monthly rates apply as follows: ⁽¹⁾

	Non- Recurring (New) (2), (3), (4)	Non- Recurring (Changes) (5), (3), (4)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
Gateway S1 Business Line								
Flat Rate	\$74.50		\$37.60	\$35.35	\$34.60	\$33.85	\$33.10	\$32.35
Optional Features								
Distinctive Ring								
Deny Terminating								
Business Line Value Pkg.								
	N/C		\$4.00	\$3.75	\$3.70	\$3.60	\$3.50	\$3.45
Security Pkg.	N/C		\$3.50	\$3.30	\$3.25	\$3.25	\$3.10	\$3.00
Gateway S1 Analog PBX Trunk								
Flat Rate	\$74.50		\$37.60	\$35.35	\$34.60	\$33.85	\$33.10	\$32.35
Security Pkg.	N/C		\$3.50	\$3.30	\$3.25	\$3.25	\$3.10	\$3.00
Gateway S1 Analog DID Trunk								
Flat Rate	\$80.50		\$67.85	\$63.75	\$62.40	\$61.10	\$59.70	\$58.35
Optional Features ⁽⁶⁾								
ANI and DNIS with convent'l signaling			\$25	\$25	\$25	\$25	\$25	\$25

⁽¹⁾ Service Connection Charges also apply, as specified under Section 3.⁽²⁾ Applies for the initial installation (new).⁽³⁾ Charge applies per line, per trunk, per feature, per package.⁽⁴⁾ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.⁽⁵⁾ Applies for changes made, once the service has been established.⁽⁶⁾ Rates apply, per trunk.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

GATEWAY S1 SERVICES

5. GATEWAY S1 SERVICES (Continued)
5.8 RATES (Continued)

	Non- Recurring (New) (1), (2), (3)	Non- Recurring (Changes) (4), (2),(3)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
DID -Individual	\$5.00		\$1.00	\$.94	\$.92	\$.90	\$.88	\$.86
DID- Group of 20	\$30.00		\$8.00	\$7.50	\$7.35	\$7.20	\$7.05	\$6.90
DID- Group of 100	\$160.00		\$25.00	\$23.50	\$23.00	\$22.50	\$22.00	\$21.50
Gateway S1 Digital PBX Trunk								
DSX-1 Link	\$720.00		\$193.50	\$181.90	\$178.00	\$174.15	\$170.30	\$166.40
DID/Two Way port (MF, TT, DP signaling)								
Flat Rate	\$58.50		\$32.25	\$30.35	\$29.65	\$29.05	\$28.40	\$27.75
Non-DID port (MF, TT, DP signaling)								
Flat Rate	\$58.50		\$32.25	\$30.35	\$29.65	\$29.05	\$28.40	\$27.75
Optional Features ⁽⁵⁾								
ANI and DNIS with conventional signaling			\$.25	\$.25	\$.25	\$.25	\$.25	\$.25

⁽¹⁾ Applies for the initial installation (new)⁽²⁾ Charge applies per line, per trunk, per feature, per package.⁽³⁾ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.⁽⁴⁾ Applies for changes made, once the service has been established⁽⁵⁾ Rates apply, per trunk.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

GATEWAY S1 SERVICES

5. GATEWAY S1 SERVICES (Continued)

5.8 RATES (Continued)

	Non- Recurring (New) (1), (2), (3)	Non- Recurring (Change) (4), (2),(3)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
ISDN PRI								
Efficiency Pkg. (5)	\$1300.00		\$700.00	\$658.00	\$644.00	\$630.00	\$616.00	\$602.00
DID -Individual	\$5.00		\$1.00	\$.94	\$.92	\$.90	\$.88	\$.86
DID- Group of 20	\$30.00		\$8.00	\$7.50	\$7.35	\$7.20	\$7.05	\$6.90
DID- Group of 100	\$160.00		\$25.00	\$23.50	\$23.00	\$22.50	\$22.00	\$21.50
Subscriber Line Charge (SLC)								
Per Line	N/A		\$3.50	N/A	N/A	N/A	N/A	N/A
Per Trunk	N/A		\$6.00	N/A	N/A	N/A	N/A	N/A

(1) Applies for the initial installation (new).

(2) Charge applies per line, per trunk, per feature, per package.

(3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

(4) Applies for changes made, once the service is established.

(5) Rates include monthly business line rates.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

RESIDENTIAL SERVICE OFFERING

TABLE OF CONTENTS

	<u>PAGE NO.</u>
6. RESIDENTIAL SERVICE OFFERING	
6.1 Description	6.2
6.2 Promotional Offerings	6.2
6.3 Service Plans	6.2
6.3.1 Flat Rate Service	6.2
6.3.2 Lifeline Telephone Assistance Program	6.2
6.3.3 Link Up America Assistance for Initiating Service	6.3
6.4 Local Assistance Charging	6.4
6.5 Rates and Charges	6.4

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

RESIDENTIAL SERVICE OFFERING**6. RESIDENTIAL SERVICE OFFERING****6.1 Description**

6.1.1 **Local Line - Residence:** Local Line - Residence provides the Customer with a single, voice-grade, DTMF communications channel. Each Local Line will include a telephone number.

6.1.2 **Residence Service:** The term "residence service" denotes service provided when the following conditions exist:

- a) The main station is located in a private residence, or a residential room or apartment of a building of any type.
- b) All listings of the service are in names of individuals, without a business designation.

6.2 **Promotional Offerings:** The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotional offerings are intended to be limited duration programs which are beneficial to customers, and are not intended to replace the Company's obligations to seek approval of permanent rates and charges. The Company shall notify the Director of the Public Utility Division by letter specifying the service(s) offered, terms of the promotion, location and dates of each promotion. Such notice shall be provided 30 days prior to the initial offering of the campaign. Any promotional campaign found not to be in the best interest of the end-user(s) shall be rejected by the Director of the Public Utility Division and returned to the Company with a brief explanation of the reason for the rejection.

6.3 Service Plans

6.3.1 **Flat Rate Service** - The term "flat rate service" denotes service where, for a stated monthly rate, unlimited calling is allowed to all other exchange service lines in the local service area of the exchange in which it is furnished.

6.3.2 Lifeline Telephone Assistance Program**6.3.2.1 Description**

The lifeline Telephone Assistance Program provides for a \$3.50 reduction in the monthly rate for local exchange service for eligible residence customers subject to the following criteria:

- a) Applies only for a single telephone line for the principle residence of eligible households.
- b) Applicant must meet the requirements of a state established income test.
- c) Applicant must not be dependent for federal income tax purposes, unless applicant is more than 60 years of age.

ISSUED: August 8, 1996**EFFECTIVE: October 8, 1996**

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

RESIDENTIAL SERVICE OFFERING

6. RESIDENTIAL SERVICE OFFERING -(Continued)

6.3 Service Plans -(Continued)

6.3.2 Lifeline Telephone Assistance Program - (Continued)

6.3.2.2 Regulations

Applicant must be eligible for or receiving assistance or benefits under the Link-Up America program or from a low income assistance or energy assistance program administered by the Department of Human Services or the appropriate state agency charged with administering public assistance programs, or eligible for or receiving Supplemental Supplemental Security Income from the Social Security Administration.

When applying for the program, an eligible applicant must complete a Company application to certify they meet the requirements as specified in one of the qualifying programs previously described.

In addition, the applicant must provide to the Company, a certified card or letter of eligibility, which the appropriate agency has issued to show proof that they are eligible for or receiving assistance from one or more of the qualifying programs on the list maintained by the Oklahoma Corporation Commission.

6.3.3 Link Up America Assistance for Initiating Service

6.3.3.1 Applicability

The Link Up America Service Connection Program is a federally sponsored lifeline assistance program designed to make telephone service accessible to low-income residential households who are currently not on the public switched network. Through the program the Service Charge for the installation of the main residence access line, as described under Section 3, Service Connection Charges, will be discounted at the rate of fifty percent, not to exceed \$30.00. the remaining portion of the Service Charge may, at the customer's option be billed in equal increments over a four month period.

6.3.3.2 Eligibility Requirements

The following requirements shall be used by the Company to determine the eligibility of a subscriber for Link Up America assistance.

- a. For federal income tax purposes, the applicant is not a dependent unless over sixty years of age.
- b. The applicant must meet the requirements for eligibility for either Food Stamps, Aid to Families with Dependent Children, Medical assistance or Supplemental Security Income. Additionally, persons who are eligible recipients of income assistance for Vocational Rehabilitation (including Aid to the Hearing Impaired) are also eligible for Link Up America assistance.

Of the eligibility requirements listed above, item a. will be certified by the applicant and item b. will be state or Company certified.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

RESIDENTIAL SERVICE OFFERING**6. RESIDENTIAL SERVICE OFFERING - (Continued)****6.4 Local Assistance Charging**

6.4.1. Where a customer requests assistance in placing or billing of local calls, charges equivalent to Service Charges for Dial Calling Card Station-to-Station, Operator Station-to-Station and Person-to-Person as found under Operator Services, Section 14, will apply.

6.4.2 Service Charges for Local Assistance are not applicable to calls placed from customers whose physical, visual, mental or reading handicaps prevent them from dialing the call. The method of exemption shall be via the completion of an exception form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.5 Rates and Charges ⁽¹⁾

	<u>Monthly</u>
A) Local Line Residential ⁽²⁾	
Flat	\$14.50
Lifeline	\$ 7.25
Subscriber Line Charge (SLC)	\$ 3.50
B) Optional Features ⁽¹⁾	
Calling Number Delivery	\$ 5.00
Calling Number Delivery Blocking	\$ 3.00
Call Waiting	\$ 3.00
C) Directory Assistance	Rates Specified under Section 14
D) Operator Assistance	Rates Specified under Section 14
E) Directory Listings	Rates Specified under Section 7

⁽¹⁾ Service Connection Charges, as specified under Section 3, apply in addition to the Monthly Rates.

⁽²⁾ Monthly charges apply, per line.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

DIRECTORY LISTINGS

TABLE OF CONTENTS

	<u>PAGE NO.</u>
7. DIRECTORY LISTINGS	
7.1 General Regulations	7.2
7.2 Descriptions	7.2
7.3 Rates	7.4

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

DIRECTORY LISTINGS

7. DIRECTORY LISTINGS

7.1 General Regulations

- 7.1.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
- 7.1.2 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 7.1.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.1.4 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.1.5 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

7.2 Descriptions

Directory listings are provided in connection with each Customer service as specified herein.

- 7.2.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional Charge.
- 7.2.2 Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified under 7.3, following.

ISSUED: August 8, 1996

EFFECTIVE: October 8, 1996

By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017

DIRECTORY LISTINGS**7. DIRECTORY LISTINGS - (Continued)****7.2 Descriptions (Continued)**

7.2.3 Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2, Rules and Regulations, 2.1.4.15, 2.1.4.16, 2.1.4.17. Charges for Nonpublished Listings are specified under 7.3, following.

7.2.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Nonlisted Listings are specified under 7.3, following.

7.2.5 Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

7.2.6 Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the Alternate telephone number is authorized to accept calls. Charges for alternate call listings are specified under 7.3, following.

7.2.7 Information Listings: Where available, additional lines of information which may be included with a primary, additional or reference listings. Charges for information listings are specified under 7.3, following.

7.2.8 Reference Listing: A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone. Charges for reference listings are specified under 7.3, following.

ISSUED: August 8, 1996**EFFECTIVE: October 8, 1996**

**By: D. Craig Young, President
425 Woods Mill Road, Ste. 300
Town & Country, MO 63017**